

Baggage Allowance

Each passenger is authorized two pieces of checked baggage not to exceed 70 pounds and 62 linear inches (sum of length+width+height) each. Bags larger than 62 linear inches and/or heavier than 70 pounds will be counted as two pieces and an excess baggage charge may apply. Excess baggage rates vary depending on your destination but will not exceed \$125. Excess baggage/pet fees can be paid by cash, check, or credit card. **Excess Baggage is Not Authorized for Space-Available Passengers.**

Carry-on Baggage

Carry-ons must fit under the seat in front of you or in an overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

Baggage Exceeding 80 Linear Inches and/or 100 pounds WILL NOT be Accepted.

Disposition of unauthorized weight or oversized baggage is the responsibility of the owner/traveler.

Delays

Controllable Carrier Delays are defined as those that are within the control of the carrier, e.g., maintenance or late arrivals. In the event that a controllable delay occurs and it extends over a meal period, all manifested passengers (not to include *originating* Space-Available passengers, unless they had boarded the aircraft and it blocked out) will receive hot meals, billeting, and transportation to/from. *Non-controllable Carrier Delays* are defined as delays that are not within the control of the carrier, e.g., inclement weather or an Air Traffic Control delay. In this case, the Government assumes responsibility for all manifested passengers. If this type of delay requires an overnight stay, lodging and transportation to/from, will be provided. Meals are the responsibility of the traveler and are reimbursable through official travel per diem.

If Duty Passengers (NOT Space Available passengers) miss their commercial connection caused by an AMC mission delay, and arrive to the manifested destination is two or more hours after the scheduled arrival time or the passenger receives their baggage late, the contracted airline will reimburse the passenger for fees imposed by their connecting airline. An AMC boarding pass and documentation from the airline charging you the fee will be required to claim reimbursement.

CONTACT INFORMATION

For more information, visit our AMC Travel Website <http://www.amc.af.mil/Home/AMC-Travel-Site/> or contact your local Transportation Office, an AMC Passenger Terminal, or one of two AMC Commercial Airport locations below:

Baltimore/Washington International Thurgood Marshall Airport (BWI)

(410) 918-6900 or DSN 243-6900
Toll-Free (877) 429-4262
Fax (410) 918-6932 or DSN 243-6932
E-mail: bwipax@us.af.mil

Seattle-Tacoma International Airport (SEA-TAC)

(253) 982-3504
Flight Recording (253) 982-0555 or DSN 382-0555
Fax (253) 982-3243 or DSN 382-3243
E-mail: seattle.gateway@us.af.mil

HQ AMC Passenger Policy Branch

E-mail: org.amca4-71@us.af.mil



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Air Mobility Command Passenger Policy Branch



U.S. AIR FORCE

PATRIOT EXPRESS



A DoD
And Civilian
Partnership

May 2018



Air Mobility
Command

What is **PATRIOT EXPRESS (PE)**?

The *Patriot Express*, also known as the *Rotator*, or *Cat B flight*, is a Department of Defense (DoD) contracted commercial charter flight which provides international support to travelers on official duty and their families. The PE also provides Space Available travel opportunities to and from the United States. The 618th Air Operations Center at Scott AFB, IL., schedules these flights on a reoccurring basis both to and from AMC commercial airports and military passenger terminals. These flights offer an array of in-flight amenities and operate similar to commercial airlines.

Amenities

Amenities vary between the contracted airline being flown. Available meals and beverages are comparable to those offered in commercial airline business class. Special meals such as kosher, diabetic, vegetarian, and meals for children may be available when requested 24 hours in advance. *Patriot Express* flights show current box office movies and provide headsets free of charge. AMC has worked hard to ensure you have as much room as possible. Some of the *Patriot Express* missions have 34 inches of legroom, compared to 31-32 inches on most commercial airlines.



Pets. Families in Permanent Change of Station (PCS) status are authorized to travel with their pets, but are limited to two pets (cats and dogs only) per family. Each pet is limited to 150 lbs (this includes the combined weight of the pet and its kennel/carrier). Small pets are authorized in-cabin as long as the kennel/carrier does not exceed 20" L X 16" W X 8.5" H

and can fit under the seat. Soft-sided and collapsible kennels/carriers are authorized for in-cabin pets only. Each pet must be able to lie down, stand up, and turn around in its kennel/carrier. Passengers are responsible for obtaining and meeting all pet shipment requirements, quarantine, and fees associated with the shipment of their pet(s). Contact your local Transportation Office or AMC Passenger Terminal for further information. We recommend contacting your veterinarian to obtain any required documentation and for advice on preparing your pet for travel; feeding, watering, etc. Please refer to our Pet Travel Brochure on our AMC Travel Site: <http://www.amc.af.mil/Home/AMC-Travel-Site/> for additional information.



Service Animals and Emotional Support Animals (ESA)

Bona fide service animals and ESA's are authorized to accompany passengers with disabilities in the cabin of the aircraft. Service Animals require identification cards and written documentation issued by an agency verifying the animal has been trained as a service animal. Transportation is subject to country quarantine procedures. Specific information can be found by accessing <http://travel.state.gov>. It's recommended that you contact your local Transportation Office or AMC Passenger Terminal to ensure your service animal can be accommodated. ESA's require documentation from a licensed mental health professional (e.g., a psychiatrist, psychologist, or licensed clinical social worker) IAW. For ESA documentation requirements, please see the Pet Travel Brochure on our AMC Travel Site.

Required Documentation

Military and DoD Travelers must possess a valid Government issued ID card (including dependents 10 yrs of age or older), travel orders (NATO travel orders when required), passports, and visas when applicable. Responsibility to obtain and maintain required documentation lies solely with you, the traveler. Additional information can be found by accessing <https://www.fcq.pentagon.mil/>.



Checking In

Passenger check-in begins 6 hours prior to departure at AMC commercial airport locations. If passengers do not elect to check-in early, the required show time is no later than 2 hours and 20 minutes prior to departure at BWI Airport and 3 hours and 20 minutes prior to departure at SEA-TAC Airport. If you are departing from a military installation, please check with the passenger terminal personnel for specific check-in times. These times are designed to ensure on time departures.

Contract Enforcement. US Transportation Command, Field Operating Administrators personnel routinely travel on missions to inspect air carriers for contract compliance. In addition, each location's Quality Assurance personnel or Contract Officer Representatives perform inspections prior to mission departure. We partner with contracted carries to ensure your passengers receive the best possible service.

