



U.S. AIR FORCE

AMC GRAM PASSENGER TRAVEL INFORMATION



727th Air Mobility Squadron
 Royal Air Force Mildenhall Passenger Terminal
 727ams.spacea@us.af.mil
 Operating hours: 0600 - 2230 hours
 Telephone Commercial: 44-1638-542248. DSN: 314-238-2248
 Fax Commercial: 44-1638-547426. DSN: 314-238-7426

Welcome to the Mildenhall Passenger Terminal, Gateway to the United Kingdom. We, the Air Mobility Command, want your travel to be as comfortable and enjoyable as possible. On behalf of myself and my staff I hope your Air Mobility Command (AMC) experience is a favorable one. The Mildenhall Passenger Service personnel are professionals, taking pride in our terminal and a job well-done. If you have questions or problems during your travel, contact any of our quality passenger service representatives. We look forward to serving you now and in the future! Please make any suggestions or comments on the Passenger Terminal Survey form found in the main lobby and place in the box provided. Your comments help improve our customer service. Fly AMC!

ELAINE M. DAWSON, Band D, MoD
 Passenger Service Superintendent

ON BASE BILLETING: The Base Billeting Office is located in building 459. Room rates for billeting start at \$60.00 per room per night or \$63.00 for family quarters per night. You are advised to check with the lodging office on extension 238-6001 for availability and up to date rates.

OFF BASE HOTEL LISTING:

This does not constitute endorsement by the Air Mobility Command or the United States Air Force.

The Bird In Hand Motel, Beck Row - 01638 713247
 The Bell Hotel, Mildenhall - 01638 583511

The Riverside Hotel, Mildenhall - 01638 717274
 The Forte Travelodge, Barton Mills - 01638 717675

COMMERCIAL GROUND TRANSPORTATION: Two shuttles run from RAF Lakenheath and RAF Mildenhall to London's Heathrow Airport every day (excluding Christmas and Boxing Day.) All duty passengers must give four copies of their orders to the bus driver. Pets will not be transported aboard the buses.

RENTAL CARS:

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AAFES Concession (BCR)	Mildenhire - Comm. 01638 718288 - located by the Bird in Hand Motel, Beck Row
Mildenhall 01638 712445	Low Cost Car Rental - Comm. 01638 510123 - James Carter Rd, Mildenhall
(DSN 238-5110)	Enterprise Car Rental - Comm. 01842 763766 - nearest location Wyatt Way, Thetford
Lakenheath 01638 532699	Hertz Car Rental - Comm. 0843 309 3015 - nearest location Charles Burrell Centre, Thetford

QUICK REFERENCE TELEPHONE NUMBERS:

BX-tra - Comm. 01638 581201	Retiree Affairs Office - DSN 238-2039	TAXI (M & L Company)
Shoppette - Comm. 01638 581204	Keesler Federal Credit Union Bank - DSN 238-2686	DSN: 238-2984
2 Trakglobal - DSN 238-2766/2968	Community Bank - DSN 238-2850	Comm: 01638 542984
TMO - DSN 238-2929	Base Locator - DSN 238-0113	

TERMINAL FACEBOOK: <https://www.facebook.com/RAFMildenhallPassengerTerminal>

SPECIAL NOTE TO PASSENGERS/VISITORS: Security is a top priority at the air terminal. Do not leave baggage unattended in and around the terminal, or it will be properly disposed of. Storage space is not available at the terminal. It is highly recommended that differently abled passengers with non-apparent disabilities (such as hearing impairment, asthma or pacemakers) advise passenger service agents of such disabilities at the time of check-in.

AMC's IN-FLIGHT SMOKING POLICY: Smoking and smokeless tobacco is not permitted on any AMC flight.

BASE MAP IS PRINTED OVERLEAF WITH KEY FACILITIES IDENTIFIED.

(CURRENT AS OF 17 May 2016)