



## AMC GRAM PASSENGER TRAVEL INFORMATION



### KADENA PASSENGER TERMINAL

Space-A sign-up email address: [space.available@kadena.af.mil](mailto:space.available@kadena.af.mil)  
Operating Hours (0600-2200)  
Phone (DSN 634-5806, Commercial 011-81-611-734-5806)  
Fax (DSN 634-4221, Commercial 011-81-611-734-4221)  
Flight Recording (DSN 634-6500, Commercial 011-81-611-734-6487)

Konnichiwa (Hello) and Welcome to Kadena AB, Japan

On behalf of Air Mobility Command (AMC), the 733d Air Mobility Squadron, and our Commander, Lieutenant Colonel Shanon Anderson, welcome to Okinawa, Japan. The Kadena Passenger Terminal and Air Mobility Command wants your travel to be comfortable and enjoyable as possible. The following information about the local area is provided to better assist you. If you have any questions during travel, our passenger service representatives would be happy to assist. We look forward to serving you now and in the future. Specific information concerning Space Available travel can be found on AMC's Official Travel Website at <http://www.amc.af.mil/amctravel/index.asp>.

#### LIKE US ON FACEBOOK:

<http://www.facebook.com/AMCKadena>

#### LODGING: (Not endorsed by Air Mobility Command or the USAF)

##### Kadena:

(Shogun Inn) DSN 632-1010/1101; pricing is: \$63.00 (family room), \$60.00 (single), \$63.00 (TLF)  
(Navy Lodge) DSN 634-0677; pricing is: \$45.00 (private bathroom), \$55 (suite); \$60 (VIP)

##### Camp Foster:

(West Pac Inn) DSN 645-2455; pricing is \$60

#### OFF BASE LODGING: (Not endorsed by Air Mobility Command or the USAF)

(Crown Hotel) (098)-933-2551 8,400 Yen per person  
(Diego Hotel) (098)-937-1212 5,800 Yen per person  
(Grand Mer Hotel) (098)-931-1500/1526 10,500 Yen per person  
(Onna Kafu Resort) (098) 964-7000 ¥20,000 with free Breakfast

#### GROUND TRANSPORTATION: (Not endorsed by Air Mobility Command or the USAF)

Military Taxi (TDY & Air Crew Only) 634-0604/0030  
Commercial Taxi (098)-937-3100

#### LOCAL TRAVEL AGENCIES: (Not endorsed by Air Mobility Command or the USAF)

Kadena ITT office (local recreation tours, and personal travel office) 959-7333 Email: [kadenaitt@18fss.com](mailto:kadenaitt@18fss.com)

#### BANKS: (Located on base)

Community Bank 634-2208  
Pentagon Federal Credit Union 959-0662  
Navy Federal Credit Union 645-7331/7332

#### FREQUENTLY USED PHONE NUMBERS:

Information 113  
Car rentals DSN 966-7445 / 959-1880 (Shogun Inn)  
Security Police 634-2475  
18 Wg Medical Group (clinic) 630-4817  
Naval Hospital (Camp Lester) 643-7555/7509  
Torii Station Clinic 644-4286  
White Beach Clinic 622-1606  
Kadena Officers Club 959-3663  
Kadena NCO Club 959-0740/0063/3828  
Airman & Family Readiness Center 634-3366  
Personal Services Center (USMC) 645-2106  
Futenma MCAS Passenger Terminal 636-3039/3041

Current as of Aug 2015

**AMC GRAM PASSENGER TRAVEL INFORMATION**

**PRICING:**

- Head Tax Fee: \$17.70 & Federal Inspection Fee: \$17.50 (Only for Patriot Express from OCONUS to CONUS)
- Flight Meals: \$5.55 (Organic Aircraft)
- Excess Baggage Fee: \$120.00 (Space-Required passengers only)
- Pet Fee: \$120.00 (Space-Required passengers only)

**PLACES TO EAT:** (Not endorsed by Air Mobility Command or the USAF)

- Andy's Diner (located in the terminal) 0700-1500 Monday-Saturday closed Sunday
- Popeye's Chicken (050-5865-3089, Bld 94) 0630-2300 daily
- Burger King (050-5865-3091, Bld 978) 0600-2200 daily
- BX Food Court (050-5865-3080, Bld 412) 0600-2100 daily
- Pizza Hut (050-5865-3097, Bld 97)

**CUSTOMS:**

Military Customs and Immigration Concerns: For Non-SOFA status passengers (retired military personnel, Japanese passport holders, diplomatic passport holders, DOD civilians not stationed in Japan, and dependents not stationed in Japan) entering Kadena AB, a visit to the Government of Japan (GOJ) Customs and Immigration Office is required upon arrival. Arriving passengers will be escorted by a Military Customs Official to the GOJ office, which is open daily from 0600-2400 hrs. If Non-SOFA passengers will be departing before GOJ opens, they may process out of Japan the day prior in order to catch their flight. ALL passengers with non-SOFA status are recommended to be stamped out of the country prior to competing for seats at the Space Available roll call however, if not selected, it is passenger's responsibility to get stamp back-in country after 24hrs. Passengers may wait until after they are selected and checked in for a flight before stamping out of the country if time allows, but they may lose their seat if they are not back at the terminal before the boarding time.

**FAMILY LOUNGE:**

A "Family Lounge" is located inside the passenger terminal for all passengers traveling with children. Parents are reminded that children must be supervised at all times due to safety concerns.

**UNIFORM WEAR:**

Unless otherwise directed by the Foreign Clearance Guide, the wear of uniforms on AMC owned or controlled flights are governed by your respective branch of service. Passengers are reminded that open toed and open heeled shoes (including 5 finger/toe shoes) are not allowed on organic aircraft.

**PASSENGERS WITH NON-APPARENT HANDICAPS:**

Passengers with non-apparent handicaps including hearing, asthma, or pacemakers should advise a passenger service agent during check-in. Passengers with a handicap preventing movement under their own power are not permitted aboard AMC aircraft.

**AMC SMOKING POLICY:**

All AMC flights are non-smoking. Thank you for your cooperation.

**BAGGAGE ALLOWANCE:**

All passengers are authorized two pieces of checked baggage weighing not more than 70 lbs. Each piece must not exceed 62 linear inches (length + width + height).

\*Exceptions: C-12, C-21, UC-35 30 lbs total baggage weight and C-9 and C-40 2 pieces 50 lbs total baggage weight.

**OTHER PASSENGER TERMINALS' INFORMATION:**

TERMINAL NAME	DSN PHONE #	DSN FAX #	SPACE-A EMAIL
Andersen AFB, Guam	315-366-2095	315-366-3984	spacea.signup@andersen.af.mil
Elmendorf AFB, AK	317-552-3781	317-552-3996	spacea.signup@elmendorf.af.mil
Hickam AFB, HI	315-449-6833	315-448-1503	spacea@hickam.af.mil
Kadena AB, Japan	315-634-2159	315-634-4221	space.available@kadena.af.mil
McChord AFB, WA	312-382-7259	312-382-6815	eagle@us.af.mil
Misawa AB, Japan	315-226-2852	315-226-2370	spacea@misawa.af.mil
Osan AB, ROK	315-784-1854	315-784-1126	osanspacea@osan.af.mil
Paya Lebar Singapore	65-6280-0624 (comm'l)	65-6382-3614	amcsingapore.pax@andersen.af.mil
Seattle Gateway, WA	312-382-0555	312-382-3243	seattle.gateway@us.af.mil
Travis AFB, CA	312-837-1854	312-837-2048	60aps.websa@amc.af.mil
Clark Field, Philippines	011-63-45-599-7279	011-63-45-888-5079	clrkmlasstgrp@hotmail.com

Reviewed August 2015