



### AMC GRAM PASSENGER TRAVEL INFORMATION



729th Air Mobility Squadron, Lajes Field, Azores-Portugal  
We are located in building T-612 with the following operating hours:  
Mon-Sun 0700 to 2300.

Telephone Commercial: 011-351-295-57-3227/3582 DSN: 535-3227/3582  
Fax Commercial: 011-351-295-57-5110 DSN: 535-5110  
Flight Recording: 011-351-295-57-3961 DSN: 535-3961

WELCOME TO THE EDWARD S. MICHAEL PASSENGER TERMINAL (As of March 2014)

WELCOME TO LAJES! While here on the island of Terceira, we ask that you follow the wishes of Portuguese Air Base 4 and our host government. For example, military personnel are not allowed to wear their uniforms off base, unless they are going to and from work. In addition, the Portuguese Air Force Police "PA's" routinely ask for ID's at the gates, so have your ID's and other documentation handy. A special requirement is that passports are required for all personnel who are not permanent party or TDY to Lajes. This means military members on leave, as well as retired and dependents, must have passports. **TERMINAL FACILITIES:** Our facility features a Special Category Lounge, Souvenir Shop, Children's Nursery, Internet Café, integrated Flight Information Display System, miscellaneous vending machines, enclosed smoking area, and multiple televisions throughout the terminal. The Passenger Terminal is small and for your safety, and security, we ask that your bags not be left unattended in the terminal, we provide baggage lockers for safekeeping. **AMC IN-FLIGHT SMOKING POLICY:** Smoking is no longer permitted on any flight. **AMC FLIGHT REQUIREMENTS:** Military personnel traveling aboard all Air Force organic or commercial contract (chartered) aircraft may wear civilian clothing, if desired, regardless of duty status or destination. Civilian clothing must be in good taste, neat, clean, warm enough for in-flight operations and appropriate for the mode of travel and destination. Each passenger is allowed to check two pieces of luggage, with each piece weighing a maximum of 70 pounds and/or 62 linear inches. Each passenger is permitted to hand carry one article (small luggage, garment bags, backpack, etc.) and one personal item (cosmetic case, purse, briefcase, small boxes, packages, etc.) for storage in the passenger cabin area. Differently abled passengers and passengers with special needs (hearing impaired, asthma, pacemaker, etc.) should notify the AMC agent on duty at check-in.

#### SPECIAL REQUIREMENTS

\*\*\*ACTIVE DUTY PERSONNEL ON LEAVE OR PERMISSIVE TDY TO LAJES REQUIRE A VALID PASSPORT\*\*\*

#### TRANSPORTATION:

**ON-BASE:** The base taxi is available for official business only.

**OFF-BASE:** Bus service is extremely limited. Commercial taxis are available and the best means for getting around. Rental cars are available on base at lodging and at the commercial terminal.

**LODGING:** The primary lodging for all personnel arriving or transiting Lajes Field are the Mid-Atlantic Lodge facilities (VAQ/VOQ \$56.00 per person; DV suites \$58.75 / \$61.50; TLF \$60.50). Off base lodging has an estimated cost between \$40.00 and \$60.00 per night and prices are subject to change depending upon the season.

#### BASE DINING FACILITIES:

**CONSOLIDATED CLUB DAILY:** (Mon-Fri) Lunch 1100-1330; (Tue-Fri) Dinner 1600-2230. The Consolidated Club has two lounges, one for enlisted and the other for officers.

**CURRENCY EXCHANGE:** US Dollars may be exchanged for Euros at the following locations (NOTE: best rate is at the BX).

Main Base Exchange (Bldg T-207): Mon-Fri; Sun 1000-1700.

Consolidated Club (Bldg T-121): Mon 1100-1330; Tue-Fri 1100-1800

Portuguese Terminal Bank (Located across from the AMC Terminal): Mon-Fri 0830-1500

#### ON BASE QUICK REFERENCE NUMBERS (Directory assist=113):

|                   |          |                    |               |                   |          |
|-------------------|----------|--------------------|---------------|-------------------|----------|
| Billeting         | 535-5178 | GYM                | 535-5151      | Security Police   | 535-3222 |
| Chaplain          | 535-4211 | Military Pay       | 535-6271      | Snack Bar (main)  | 535-3387 |
| Consolidated Club | 535-3202 | PASSENGER TERMINAL | 535-3227/3582 | Taxi (commercial) | 535-3488 |
| Emergency         | 911      | Red Cross          | 535-3516      | Taxi (motor pool) | 535-3151 |

We hope you have an enjoyable stay here at Lajes and a pleasant flight. If you have any further questions, don't hesitate to contact the on duty supervisor or one of the individuals listed below:

|                                   |                 |      |          |
|-----------------------------------|-----------------|------|----------|
| Aerial Port Flight Superintendent | Jeffrey Miller  | MSgt | 535-7298 |
| Chief, Passenger Services         | Roy Vasconcelos | CIV  | 535-2169 |

For your convenience and assistance, there is a copy of the base map on the reverse of this AMC-GRAM.